

# Adopt London East Statement of Purpose June 2025

# Contact us:

Adopt London East Regional Adoption Agency
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The wording in this publication can be made available in large formats such as large print or Braille. Please call us on 01708 434547.

#### 1. Introduction

It is a requirement of the National Minimum Standards for Adoption Services, that an adoption service produces a statement of purpose, including its aims and objectives, a description of the service it provides and the facilities that it provides.

This statement can be used by children, young people and families as a guide to what they should expect a service to provide and to do.

Adopt London East commenced in operation on 1<sup>st</sup> October 2019. It is a shared adoption service working on behalf of and Barking and Dagenham, Havering, Newham, and Tower Hamlets councils.

The Head of Service reports quarterly to a Management Board, made up of Senior Officers from each local authority with representation drawn from Adopters and the Voluntary adoption steering group. The Chair of the Management Board is Tara Greer, Director of Living Well in Havering.

The regional adoption agency operates within the terms of an Inter-authority Agreement, which confirms the legal and governance arrangements; the budget, staffing and funding contributions for the five local authorities.

The Statement of Purpose has been produced in accordance with:

- Adoption National Minimum Standards 2011
- Care Planning Regulations 2010
- Adoption Agency Regulations 2005 (amended 2011)
- Adoption Agencies (Miscellaneous Amendments) Regulations 2013
- Local Authority Regulations 2005
- Adoption Agencies & Independent Review of Determinations (Amendment) Regulations 2011
- Adoption Agencies (Panel & Consequential Amendments) Regulations 2012
- Care Planning, placement and Case and fostering services (Miscellaneous Amendments) Regulations 2013
- Adoption and Children Act 2002
- Care Standards Act 2000
- Adoption Agencies are inspected against these standards by Ofsted.



## 2. About Adopt London East

Adopt London East is hosted by Havering Local Authority and brings together adoption services for Barking and Dagenham, Havering, Newham, and Tower Hamlets. We aim to provide the best quality support for adoptive families within our East London community. We work within a systemic framework which means we hold relationships between us as central to everything we do .We guide and support people who wish to adopt through our assessment process. This includes individual consultation and preparation training using a range of tools and materials to make sure our prospective adopters are well prepared and make the right decisions for them.

Each child and adoptive family is unique. We get to know our children and families well and work hard to match the right child to the right family. We make sure adoptive families meet all the people who have been important to their child and support them through the exciting and sometimes scary time of meeting, transitions and becoming a new family.

Adopt London East has a comprehensive Adoption Support Service. Adopters and professionals have access to Advice Line alongside a duty service, providing advice and guidance in a range of issues. Adopt London East has a Core Offer, which is updated each year and includes a range of groups for adopters, birth relatives and children and young people.

The requirements of the Adoption and Children Act 2002 and the Children and Families Act 2014 underpin the principles and values of our service:

#### <u>Values</u>

- Children are entitled to grow up as part of a loving family which can meet their needs during childhood and beyond and where possible this should be within their own family.
- The child's welfare, safety and needs will be at the centre of the adoption process.
- The child's wishes and feelings will be taken into account at all stages.
- Delays in adoption can have a severe impact on the health and development of children and will be avoided wherever possible.
- The child's ethnic origin, cultural background, religion, language and sexuality will be fully recognised, positively valued and promoted when decisions are made.
- The particular needs of disabled children will be fully recognised and taken into account when decisions are made.
- The role of adoptive parents in offering a permanent family to a child who cannot live with their birth family will be valued and respected.
- Adoption has lifelong implications for all involved and requires lifelong commitment from many organisations, professionals and individuals who will work together to deliver to meet the needs of the adoptive families.
- Birth parents and birth families are entitled to services that recognise the lifelong implications of adoption. They will be treated fairly, openly and offered a support service.

#### **Equal Opportunities**

The adoption service abides by equal opportunities legislation and the policies of the London Borough of Havering. The service works positively and respectfully with all service users and partner agencies regardless of race, ethnicity, religion, language, culture, disability, gender, sexual orientation and age.



## 3. Principles and Values

The requirements of the Adoption and Children Act 2002 and the Children and Families Act 2014 underpin the principles and values of our service:

## **Equal Opportunities**

The adoption service abides by equal opportunities legislation and the policies of the London Borough of Havering. The service works positively and respectfully with all service users and partner agencies regardless of race, ethnicity, religion, language, culture, disability, gender, sexual orientation and age.

Every attempt with be made to secure an adoptive family which meets a child's emotional and developmental needs taking into account their ethnicity, religion, language, culture, gender and disability taking into account the need to avoid undue delay.



#### 4. The Aims and objectives of the Agency

The agency is committed to fulfilling the requirements of the Adoption and Children Act 2002 and the Children and Families Act 2014 by:

- 1. Ensuring the provision of a high quality adoption service which guarantees the best possible standards of care, safety and protection for children or young people who are looked after and who need adoptive placements.
- 2. Ensuring that all those whose lives have been affected by adoption are helped to identify and receive appropriate services.
- 3. Working in partnership with adoptive families and other agencies ensuring the service is based on statutory requirements and good practice within the principles of value for money for the agency.

#### Objectives of the agency

- To recruit, assess and provide adopters that meet the needs of the children to be placed for adoption within the timescales laid down by National Adoption Standards.
- 2. To provide information on the process to applicants interested in becoming adopters and on the children requiring adoption.
- 3. To ensure that adopters receive appropriate preparation, training, support and advice to enable them to offer the best possible standards of parenting, safety and protection for children or young people in their care.

- 4. To minimise delay in family finding, paying attention to the needs of the child at all times.
- 5. To provide information on the services available to all those affected by adoption recognising that as adoption has lifelong implications for all those involved, their needs will change over time.
- 6. To provide a range of adoption support services to birth relatives, adopted adults, adopters and their children in partnership with other agencies.
- 7. To provide information on the service that is available to those wishing to adopt from abroad.
- 8. To ensure that any decisions are transparent and fair.
- 9. That concerns about the service are addressed and that information about the complaints procedure is made available.
- 10. That the organisation regularly reviews the services it provides, consults with, and learns from, those in receipt of their services. Via Adopt London there is a project called 'Conversations for Change,' which captures the adopter voice for the service. Consultation with young people, adopted adults and first families take place through a range of formal and informal routes via comments, compliments and complaints. Adopt London East values the voice of people with lived experience and this is fully integrated in service delivery.

# 5. Organisational Structure of the Agency and Service Users

Head office: The Town Hall, Main Road, Romford The service also operates a base in each partner Local Authority

Head of Service and Agency Decision Maker: Sarah Johnson

Team Manager – Recruitment and Assessment: Luke Scillitoe

Team Manager – Family Finding: Rosie Pearce

Team Manager – Adoption Support and Adoption Support Services Advisor (ASSA): Belinda Bhatti

Panel Advisor: Carrie Wilson

Business Manager: Currently vacant

Adopt London East provides an adoption service for: Children who are in need of an adoptive family; Birth parents; Prospective and approved adopters; Children and adoptive parents who need adoption support services; Adopted adults and members of their birth families.

#### 6. The Work of the Adoption Service

The service undertakes the following tasks:

- Recruitment of prospective adoptive families.
- Assessment and preparation of adoptive families, including visits to the home, a home study, taking up references and statutory checks and running formal preparation training.
- Family finding for children who need a permanent home through adoption Support for families waiting for a child to be placed with them.
- Advice, guidance and support to adoptive families during the matching process and after placement.
- Those wishing to adopt from abroad are referred to another agency that provide a service under contract for Adopt London East.
- The family finding team become involved with every child where adoption may be the plan during the decision making process and takes the lead in family finding at the earliest point possible.
- Children's social workers (based in each Local Authority) and adoption social workers jointly undertake the task of planning for permanence and preparing children for adoption.
- The responsibility for matching and supporting adoptive families is a shared task until the adoption order.
- The Family Connections Team works to support all keeping in touch arrangements and a support service to those wishing to have access to adoption archives. This enables adopted children to maintain contact with their first families.
- Support and signposting to counselling services for adopted adults wishing to find out about their birth families and an Intermediary service.
- Support can be offered to those where English is not their first language, where approved interpreters will be used.



## 7. Management, Numbers, Qualifications and Staff Experience

<u>Sarah Johnson – Head of Service</u>, has overall responsibility for Adopt London East. Qualifications: MSW- Masters in Social Work 1996, Management Qualification Level 5 from the Institute of Leadership and Management 2015. Sarah has over 20 years' experience working within the Adoption Sector. Previous to that Sarah worked as a children's social worker

The agency has three team managers and one panel advisor. All team managers are social work qualified and have extensive experience in adoption services. The Head of Service acts as the Agency Decision Maker and the Adoption Support team manager acts as the agency support services advisor (ASSA).

<u>Luke Scillitoe – Recruitment and Assessment Team Manager</u> is a qualified and registered social worker, he qualified in 2012. He has a background in children's safeguarding and over 10 years' experience working in adoption sector including experience of recruitment and assessment, family finding and adoption support.

<u>Belinda Bhatti – Adoption Support Team Manager and ASSA</u> is a qualified and registered Social Worker who qualified in 1988 and has worked in the field of Social Work since then. For over 20 years Belinda worked in Adult Social Care in a variety of specialisms including working with adults with a physical disability, learning disability, mental health issues and hospital social work as a social worker, team manager and service manager. In 2011, Belinda had a career change and started

working in the field of adoption and has experience in recruitment and assessment, family finding and adoption support.

# Rosie Pearce – Adoption Family Finding Team Manager

Is a registered social worker who qualified in 2016. She has worked in Children's Social Care and has specialised in adoption since 2018. Rosie is experienced in all aspects of adoption work, and has been the service lead for family finding in the past.

There are 12 full time equivalent qualified social workers across the three service areas, two of whom are Advanced Practitioners. Within the Adoption Support Team the Family Connections Team have a Manager and 3 co-ordinators (unqualified workers) providing support with a range of keeping in touch options with first families.

All social workers have a social work qualification and are registered with Social Work England and have relevant experience in children and families service. They have an enhanced DBS check.

The agency has a Business Support Manager and one full time equivalent administrative staff.



#### 8. Family Finding for Children with an Adoption Plan

The family finding social workers from Adopt London East work closely with the allocated social worker for the child. The local authorities ADM's are responsible for the decision making for children requiring an adoption decision. The panel advisor for Adoption London East provides the quality assurance of CPR's and the recommendation to assist the ADM in their decision making.

A family finding social worker is allocated following the ADM decision of a child's adoption plan. Adopt London East has a system of early tracking in place, where all children referred to the service are regularly monitored in order to minimise delay. For a number of children it is in their interests to consider an Early Permanence Placement, this means that where the plan is likely to be adoption a child can be placed with carers who are dually approved as adopters and temporary foster carers. This enables the child to be placed whilst planning and care proceedings are ongoing. Early Permanence offers a child high levels of stability and consistency, minimising drift and delay.

Family finding social workers work closely with the legal team for children who are likely to have a placement order by producing a family finding statement to assist the court. This process supports evidence of the likelihood of securing adoption for the child in question.

In 2024 a new profile for children and adopters was implemented across Adopt London. The new profiles are becoming an effective family finding tool, profiling booklets for children and adopters are circulated across Adopt London on a monthly basis. Family Finding Social Worker will produce a profile and will search for suitable adopters in a variety of ways; including approved in-house adopters from Adopt London East, Adopt London, Regional Adoption Agencies and Voluntary Adoption Agencies. Link Maker, which is a national database for profiling children and adopters, is also widely used.

The Team Manager oversees all the work of the Family Finding Social Workers. Regular Family Finding Reviews are held with the Local Authority in which the child is from to review progress. The linking process takes place between the Local Authority and Adopt London East once a potential family has been identified, this is overseen by a Manager for Adopt London East and the local authority where the child originates from. The potential match is then presented to Adopt London East Adoption Panel to make a recommendation regarding the match. Following this the ADM will make the decision. Once the Agency Decision Maker ratifies the recommendation, plans will be made to transition the child to go and live with their new family. Adopt London East use the 'Moving to Adoption' model (Neil, Beek and chofield 2020 University of UEA). Family finding social workers play a key part in supporting the child's social worker in preparing the child for adoption. Please refer

to section 10 Beyond Approval – Matching and support for further information on child and adopter matching process.

In January 2023, Adopt London was awarded a grant from Adoption England, a Matching Manager has been appointed to work across 4 London Regional Adoption Agencies (Adopt London, North, South, East and West) working across 24 London Boroughs. The project aims to promote Matching across London. This project finished in April 2025, the programme has seen a legacy of change for children and adoptive families. It has forged strong working relationships across Adopt London and enabling London children wherever possible to remain within London.



#### 9. Our Service to Prospective Adopters

Anyone interested in finding out more about adoption can access information on adopting with Adopt London East via our website <a href="www.adoptlondon.org.uk">www.adoptlondon.org.uk</a> or make contact through the dedicated advice line. At first contact, enquirers are given information verbally and sent an information pack regarding the process and then are invited to an information session.

PLEASE NOTE: Applications for adoptions from overseas Inter-country adoption is a specialist area of work, as each country has its own rules and regulations regarding adoption. Adopt London East has a contract with the Intercountry Adoption Centre to provide this service. Applicants pay a fee for their assessment service, including the home study and then further fees for safeguarding checks etc.

#### **Initial Contact**

The first discussion usually takes place over the telephone, we will take some more details and answer any questions. Adopters are sent an information pack and attend an Information Event. If the applicant wants to pursue their interest they are invited to a Foundation Day, the purpose of this is to give prospective adopters more information regarding adoption process in order to support their decision making. Following the Foundation Day all applicants are given a Registration of Interest, alongside this a call is made to all prospective adopters to discuss their specific circumstances and gives them an opportunity to ask any questions that they may have prior to moving on to stage 1 of the process.

#### Next steps

The Registration of Interest form marks the beginning of Stage1 and at this point we will progress medicals, contact references, and undertake statutory checks. These checks will include a Disclosure and Barring Service check (checking for criminal records and convictions). A social worker through Stage 1 supports applicants and at the end a Stage 1 Review Meeting is held. Following this, a recommendation is made to the Team Manger to make a decision regarding the applicants moving to stage 2 of the process. We aim to complete stage one within 2 of months from the beginning, however, there are a number of factors that might not make this possible, an example of a delay is checks not being completed within the timescale.

Preparation Training is held in stage 1 of the process in which all adopters attend, the training is in person and is facilitated by a social worker and a qualified social worker. It is held over 4 days and covers a range of topics, ensuring that adopters are well prepared for the task of adoptive parenting.

#### Stage 2

During stage 2, the assessment is completed, the social worker will visit the applicant. The assessment is used to help prospective adopters to consider carefully and honestly what they want from adoption and what they can offer a child. Many children have had difficult life experiences and can have complex needs. Prospective adopters will have time to think carefully about children's needs and how they can meet them. We ask lots of detailed questions about family background, childhood and adult experiences, relationships, and present circumstances. For prospective adopters adopting as part of a couple, the social worker will see both partners together and individually.

The assessment process is demanding and will take around four months to complete. There are very good reasons why everything is explored in depth; adopting is a lifelong commitment, and the children will require a high level of parenting. Just as importantly, applicants must be as certain as they can be that adoption is right for them.

As the assessment reaches, its final stages the adoption social worker will start to put together the Prospective Adopters Report (PAR). This report details the applicant's potential as an adoptive parent along with the results of medical, police and authority checks and personal references. The report will clearly describe the sort of children that the applicant feels they could parent. The worker will discuss their thoughts throughout the assessment with the applicants. Prospective adopters will check the report and will have the opportunity to make written comments on it. These comments form part of the completed document.



#### The adoption panel

The adoption panel is made up of 2 independent chairs, social workers, other professionals and independent people, including an adoptive parent and adopted adults. To be quorate a Chair, a social worker with three years' relevant post qualifying experience, and three other members must be present at each panel; these are drawn from a Central List of members. Panel members consider the prospective adopters report and consider if the applicants should be approved to adopt. They will be invited to come to the panel meeting and will be given the opportunity to speak and share any information which they feel is particularly relevant to their application. The Assessing social worker will also be present to answer any further questions and to provide support. The panel will make their recommendation on suitability to adopt which will then be shared directly with the applicants.

The full minutes from the adoption panel meeting, the prospective adopters report and any associated paperwork will then be sent to the agency decision maker (ADM) for Adopt London East and they will formally decide whether to approve someone as an approved adopter.

The social worker will make a recommendation regarding the applicants' suitability to adopt. All the paper work is submitted to the Adoption Panel; applicants are invited to panel to further discuss their application. The panel will make a recommendation to the Agency Decision Maker (ADM).

#### What if the decision is no

Some applicants decide adoption is not for them at different stages in the process. The assessment process is designed to give enough information to help prospective adopters to make their own decisions, and the agency would support them to withdraw if they decided it was not right for them. There may also be an issue, or a change of circumstances such as a bereavement which mean that applicants need a short "time out" from the assessment to process before beginning again.

There are times that becoming an adoptive parent is not right for the applicant, or there are concerns that they do not have the parenting capacity needed to parent an adopted child. If we have any concerns we will share these, and discuss honestly what the options are. Usually these issues are identified very early on in the assessment process, but occasionally they come out later as people realise the importance of some issues to their application.

If prospective adopters have begun the formal stage 2 assessment they have a right for the assessment to be presented to panel even if the recommendation is not to approve. The final decision is then made by the ADM. If prospective adopters are unhappy about the decision they may make a formal complaint or refer themselves to the Independent Review Mechanism (IRM) .This is an independent panel who will

review all aspects of the assessment and decision making process. More information will be given to prospective adopters should they require it.

#### Adoption by existing foster carers

Foster carers should notify the service in writing of their wish to be considered as adopters for a child or children in their care. Adopt London East will treated as their formal Registration of Interest. If the children's plan is for adoption, this will be acknowledged and a meeting held between workers from Adopt London East and the relevant local authority to consider how this should be progressed. A viability visit would be undertaken to the foster carers, during which they would be informed of their legal right to make a private application to adopt if the child has been with them for twelve months or more. A fast track assessment process will be provided for approved foster carers who want to be assessed as adoptive parents. Stage 1 and 2 of the adoption process will take place concurrently in order to avoid delay. They will be offered preparation to adopt training, as foster carers will need to consider carefully the differences between short term fostering and a lifelong, legal commitment to a child.

## Second time or subsequent adopters

Families who have already been assessed as adopters can apply to adopt again as long as there is a year's gap following their first child's adoption order being made, and a 2 year age gap between their child and a potential new child. In this case, they would express an interest in adopting again and be offered a home visit to discuss their circumstances. If it is appropriate to proceed they would then complete the registration of interest form and start the process.

Second time adopters will also be offered preparation training again as there are other factors to consider. If their interest is in respect of a subsequent sibling or half sibling of a child they have already adopted, the timescales and age gap would not necessarily apply. This assessment would be given high priority and the home visit would involve the child's social worker too. In these cases stage one and two would run concurrently.

#### Matching and support

The adopter(s) social worker will help to identify suitable matches with a child/ren and will provide support and guidance throughout the whole process. All prospective adopters are referred to the Adopt London and Link Maker, with their agreement, if no match has been identified locally.

When a match is being considered adopters are given the Child Permanence Report and all appropriate written information about the child, their background and assessed needs. The report will include details of any proposal for maintaining relationships with the first family and how that will be supported once the child is adopted.

Adopters meet with the child's social worker and other professionals relevant for that child; medical advisors; child's foster carers; teachers etc. to enable them to make an informed decision regarding their ability to meet the needs of the child. A life appreciation can be arranged depending on the child's age and circumstances to help build as full a picture as possible of the child's experiences. Details of the level of parental responsibility that will be delegated to the prospective adopters will be outlined and any adoption support, including any financial arrangements will also be discussed.

The proposals for the placement will then be set out in the adoption placement report, which will be seen by the prospective adopters before panel and comments and observations will be included in the panel documentation. Adoptive parents are also given a support plan which details the support that will be offered.

## Process for the matching of a child

The child's social worker, the prospective adopters and their social worker will attend the Adoption Panel. The process for panel is the same as the process for approval with recommendations being made to the Agency Decision Maker for the Local Authority who have responsibility for the child. The Agency Decision Maker will make the decision on whether the adopters are suitable for a particular child.

If a match is agreed a Placement Planning Meeting is arranged to plan for the introduction and placement of the child. This meeting will involve the foster carer for the child, the prospective adopters, and the relevant social workers. The meeting will establish that the adoptive family has all the information available about the child and will draw up a timetable and process for the transitions, monitoring and support. Adopt London East use the Moving to Adoption model to inform the planning.

There are some variations to this process if prospective adoptive parent/s are taking the Early Permanency Route to adoption, are second time adopters or are foster carers adopting the child they have been fostering. These differences will be carefully explained to prospective adoptive parents from the beginning of their adoption process.

#### Meeting birth parents

Most adopters will meet the child's birth parents either prior to placement, or more usually, once the child is placed and settled. They will be supported by their social workers in a suitable venue. The benefit of meeting birth parents is so adoptive

parents can talk to their child about their birth family and aid the exchange of information.

## After placement

Visits will be made by both the child's social worker and the family's adoption social worker. These are based on both statutory requirements and the individual needs of the child and prospective adopter(s). The child remains a 'looked after' child until an Adoption Order is made. The child has to be visited in the first week of placement, followed by weekly visits up to the child's first statutory review at 4 weeks post placement, when the pattern of visiting will be discussed and agreed but will be no less than six weekly.

The child's review will determine when an application to adopt may be made and advice will be given by the worker for the prospective adopters. The 'Annex A' report for court will be prepared by both the family's and child's social workers. Life story material will be provided for the child by the child's social worker and given to the adopters for safe keeping for the child in the future. The child's social worker is responsible for ensuring that a "later in life letter" is completed before the Adoption Order is made, which will give an account of the circumstances of the adoption.

#### Family Connections and Maintaining Relationships

Adopt London East has a Core offer:

Support with keeping in touch arrangements between adopted children and their birth families is provided by specialist workers within the agency. All arrangements will be reached having taken account of what is in the best interests of the child, and will be discussed with the adoptive parents. All decisions reached will be detailed in an agreement and specified in the Adoption Support Plan before a child goes to live with their adoptive parents. Keeping in touch may include indirect family time contact or face-to-face meetings (Direct Family Time) between the child and members of his/her family, including parents, siblings, or extended family members. An indirect family time may be set up between the adoptive parents on behalf of the child and a birth parent or any other relative or with any other person the agency considers relevant. Support and supervision of direct family time contact may be arranged where necessary and agreed.

Adopt London East has a comprehensive adoption support service for all those affected by adoption. Adoption Support social workers will ensure that adoptive parents have access to local support networks and specialist organisations, e.g. We Are Family, New Family Social and other services and are on the mailing list for any events organised through the adoption service. The adoption service also provides 12 months free membership of National Association of Therapeutic parenting (NATP) to all new adopters.

The agency has a specialist adoption support team, operating across the region who offer a range of adoption support services. They also signpost to other services for those affected by adoption; including:

- Adoptive parents
- · Adopted children and young people
- Birth parents
- Adopted adults

For adoptive families: The adoption support team will undertake an assessment of need with the family and will agree a support package based on the family's identified needs, including consideration of making an application to the Adoption Support Fund.

Adopt London East has a core offer for 24-25:

# ADOPT LONDON EAST CORE OFFER 2025-26

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EVENT	DESCRIPTI	PROVID	TIME	DATE	VENUE	FACILITAT			
	ON	ER				ORS			
	ADOPTED CHILDREN AND YOUNG PEOPLE								
Adoptive Families Support Groups	Groups for children and parents	Adoption Support Team	11:00 - 13:00 10:30 - 12:00 10:30 - 12:00	12/07/202 5 13/12/202 5 14/03/202 6	East London	Adoption Support Team			
Tweens/Te ens Group	Group for Tweens and Teens and their parents	Adoption Support Team	10:00 – 12:00	11/05/202 5 Summer 2025 Autumn 2025 Winter 2026	East London	Adoption Support Team			
ADOPTIVE FAMILIES									

Advice Line	Phone 0300	PAC-UK	Monday,	10.00am-	Telephon	PAC-UK
	1800 090 Email advice@pac-		Tuesday & Friday	4.00pm 10.00am-	e/ On Line	
	uk.org		Wednesda y & Thursday	7.30pm		
Education Advice Line	Phone 0300 1800 090 Email advice@pac- uk.org	PAC-UK	Monday, Tuesday & Friday Wednesda y & Thursday	10.00am- 4.00pm 10.00am- 7.30pm	Telephon e/ On Line	PAC-UK
Counselling Sessions for Adoptive Parents	Subject to social work assessment	PAC-UK	By arrangeme nt	Up to 6 sessions	Telephon e/ On Line	PAC-UK
We Are Family	Peer lead support for adoptive parents	We are Family	Ongoing	Ongoing	On Line	WAF
Subscription National Association of Therapeutic Parents	On line resource for adoptive parents	NATP	Annual	Ongoing	On Line	NATP
Advice Line	Telephone service	Adoption Support Team	09:00 – 13:00	Monday, Tuesday, Thursday, Friday	Telephon e On line	Adoption Support Team
Friends and Family	Virtual meeting with friends and family of adopters in recruitment process	Recruitme nt and Assessmen t Team	18:30- 20:00	14/04/20 25	Virtual	Adopt London East
Tea and Talk Your Child at School	Presentation followed by opportunity to network with peers and talk to ALE team members	Adoption Support Team	09:30 - 12:00	16/05/20 25	Romford	Adopt London East

Tea and	Presentation	Adoption	09:30 -	16/06/20	Romford	Adopt London
Talk	followed by	Support	12:00	25	Komiora	East
Relationship	opportunity to	Family	12.00	23		Last
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Family /	peers and talk	ns Team				
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buddles			15.00	25	London	EdSt
		Assessmen t Team				
Tea and	Presentation	Family	09:30 -	24/07/20	Romford	Adopt London
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Transitions	followed by	Finding Team	12.00	25		EdSt
from Foster	opportunity to	Team				
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Adoption	members					
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Tea and	Presentation	Adoption	09:30 -	22/09/20	Romford	Adopt London
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	to ALE team					
	members					
Tea and	Presentation	Recruitme	09:30 -	09/10/20	Romford	Adopt London
Talk	followed by	nt and	12:00	25		East
Trauma	opportunity to	Assessmen				
through the	network with	t Team				
lifespan	peers and talk					
	to ALE team					
	members					
Tea and	Presentation	Family	09:30 -	13/11/20	Romford	Adopt London
Talk	followed by	Finding	12:00	25		East
Life story	opportunity to	Team				
work and	network with					
talking	peers and talk					
about	to ALE team					
adoption	members					

Tea and Talk Adolescenc e / Preparing for Adulthood Online Safeguardin	Presentation followed by opportunity to network with peers and talk to ALE team members  Training for prospective and approved	Adoption Support Team  Tammie Redman	09:30 - 12:00	Decembe r 2025 January 2026	Romford	Adopt London East  Tammie Redman
g for Adoptive Parents	adopters	Safeguardi ng & Consultanc y				
Tea and Talk Sensory Integration	Presentation followed by opportunity to network with peers and talk to ALE team members	Adoption Support Team	09:30 - 12:00	February 2026	Romford	Adopt London East
Gaming and Gambling	Training for prospective and approved adopters	YGAM	TBC	March 2026	Virtual	YGAM London Wide Free
Tea and Talk Education and Health Care Plans	Presentation followed by opportunity to network with peers and talk to ALE team members	Adoption Support Team	10:00- 13:00	March 2026	Romford	Adopt London East
			AD	OPTED A	DULTS	
Advice Line	Advice line	PAC-UK	Monday, Tuesday & Friday Wednesday & Thursday	10.00am- 4.00pm 10.00am- 7.30pm	Telephor On Line	ne/ PAC-UK
Counselling Sessions for Adopted Adults	Subject to Social Work assessment	PAC-UK	By arrangement	Up to 6 sessions	Telephor On Line	ne/ PAC-UK

Adoption Support for adopted young adults 18-26 years	Assessment of need and provision of support which could include funded therapy from the ASGSF	Adopt London East	When requested	Subject to Need	Virtual/ In person	Adoption Support Team
			BI	RTH RELAT	ΓIVES	
Birth Relative Support Groups	Support group for female birth relatives	Adopt London East	10:30 – 12:30	01/05/2025 10/07/2025 27/11/2025	East London	Family Connections
Advice Line	Phone 0300 1800 090 Email advice@pac- uk.org	PAC-UK	Monday, Tuesday & Friday Wednesday & Thursday	10.00am- 4.00pm 10.00am- 7.30pm	Telephone On Line	PAC-UK
Counselling Birth Relatives	Phone 0300 1800 090 Email advice@pac- uk.org	PAC-UK	By Arrangement	Up to 6 sessions of counselling	Telephone On Line	PAC-UK

## Other services available include:

- Comprehensive core offer
- Duty service and newsletter
- Support groups
- Training and Workshops
- Links with mental health and educational services
- Assistance and review of contact arrangements between adopters, adopted children and birth relatives
- An annual social event for adoptive families
- Offering training and advice for schools to help teachers understand adopted children's needs
- Working with children in their adoptive families around understanding their life stories
- Signposting to other organisations designed to help adopted children
- Information about registering a veto for birth relative access to information

#### Services for birth relatives include:

- Access to a confidential and independent advice and counselling service via an independent agency
- Support regarding keeping in touch arrangements
- Support groups
- Enabling parents to record on their child's file whether or not they wish to have contact with their child from the age of 18

## Services for Adopted Adults include:

- Discussion and advice about wishes around contact with and from birth relatives
- Support advice and guidance with access to birth records
- Information about our adoption services can be accessed via our website or by contacting the service on;

Telephone: 01708 434547

Email: <u>adoptlondoneast@havering.gov.uk</u>

Website: <u>www.adoptlondon.org.uk</u>

In late 2024, Adopt London was awarded an Innovation Grant from Adoption England was awarded to Adopt London, work is being undertaken to in relation to Adoption Support and a Service Manager has been appointed to put in place a social work model of support to families.

# 10. Monitoring and Evaluation of the Adoption Service

Adoption staff receive regular supervision and annual appraisals of their performance. Training needs are identified and met through in-house training or through externally commissioned trainers. A management information system is in place which ensures reporting of accurate information about adoption.

Adoption Agencies are monitored by external inspections carried out by Ofsted. There is regular adoption panel training to ensure that panel members keep up to date with current issues. Panel members also have annual appraisals. Regular feedback is received from the Adoption Panels and quarterly meetings are held between the Management team, Panel Chairs and Agency Decision Maker. The Head of Service submits a quarterly report to the Adopt London East Board. An Annual Report is written and is presented to the Adopt London East Board and also is taken to the Corporate Parenting Board of each local authority. A robust quality assurance framework is in place with regular auditing of files, plus evaluation feedback from adoptive parents and other service users.

# 11. Concerns and Complaints

All prospective adopters engaging with the Agency and all birth parents of a child for whom the Agency is planning adoption are provided with written information about Complaints Procedures, including contact details for the Complaints Officer.

All young people, for whom there is an adoption plan and who are of an appropriate age and understanding are likewise informed of the Complaints Procedures and also informed of the role of the Children's Rights Service.

The service is inspected by OFSTED. Any person who has concerns about the service may contact OFSTED at:

Piccadilly Gate Store Street, Manchester, M1 2WD

Telephone: 0300 123 1231

Email: enquiries@ofsted.gov.uk

Website: www.ofsted.gov.uk